



**E-MAIL STATEMENTS/NOTICES  
APPLICATION AND AGREEMENT**

**You must be an owner/signer on the account number listed below.**

Name:	E-mail address:
Street Address:	City, State, Zip:
Home Telephone:	Work Telephone:
Checking Account #	Savings Account #:
CD #	Loan #:

**Requirements**

To receive and retain the statement electronically, you will need:

- Personal computer
- Windows users - Internet browser with Internet Explorer 7.0 or higher, Mozilla Firefox 3.4 or higher, Opera 10.0 or higher, Google Chrome 4.0 or higher
- Mac users – Internet browser with Safari 5.0 or higher, Firefox 3.4 or higher, Opera 10.0 or higher
- Adobe Acrobat 10.0 or higher
- Online Banking access
- A working, personal e-mail address

**E-Statement Customer Agreement:**

This agreement made between you and Citizens Bank, NA is an addition to the Online Banking Agreement previously agreed upon. This agreement confirms that you have requested to be enrolled in e-Statements and/or e-Notices through Citizens Bank Online internet banking service.

By enrolling in e-Statements, you agree to receive bank account statements and other information\* in an electronic format. Citizens Bank will notify you at the email address you provide to the bank, when the statement(s) are available within the internet banking service. By receiving your statement electronically, you agree that you will not receive a hard copy of the bank account statement(s) or images of canceled checks. Citizens will provide the electronic information in a manner that you can print and/or store using the hardware & software specified above.

If you wish to receive a paper copy of a disclosure or past statement that is presented to you electronically, please call 1-800-530-5529 or write to Citizens Bank, Attn: Electronic Banking, PO Box 899, Fort Scott, KS 66701. Please note that normal research fees will apply for print-outs of statements or check images. If you wish to stop receiving your bank account information electronically, you must notify us in writing at the address above. This agreement will remain in effect until we receive a written request from you to cancel it.

You agree to notify CITIZENS immediately if you are unable to access any of the electronic information that has been delivered by CITIZENS. **You agree to inform us if your e-mail address changes.**

By enrolling, you agree to the terms stated above and are able to meet the minimum requirements for printing or retaining the information that is provided to you. You understand that you are responsible for reviewing the electronic statement with reasonable promptness to determine whether any payments were not authorized. The statute of limitations governing these responsibilities will begin at the time the email is sent by the Bank to you.

\*Other information that may be delivered electronically in the includes, but is not limited to: regulatory disclosures, past due notices, insufficient funds (NSF) notices, loan notices, etc.

Signature:	Date:
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FOR INTERNAL USE ONLY

EMPLOYEE NAME:	PORTFOLIO NO.
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